

If early repayment is made, the Borrower must provide written notice to Fivestars Capital Group at least thirty (30) days in advance of the intendedrepayment date.

### 6. Security

We accept the following as Security for our Business Loans

- ✓ Real Estate
- ✓ Credit Protection Insurance
- ✓ Personal Guarantee.
- ✓ Bank Guarantee Letter
- ✓ Business Assets
- ✓ Inventory
- 6.1 In the event of Real Estate being the proposed security, Fivestars Capital Group will take a first lien over the subject property, with a clear report and certificate of good marketable title attached.
- 6.2 In the event of using Credit Protection Insurance Cover as security, the borrower will ensure that all premiums are paid on time to the insurer to guarantee continuous Loan protection.

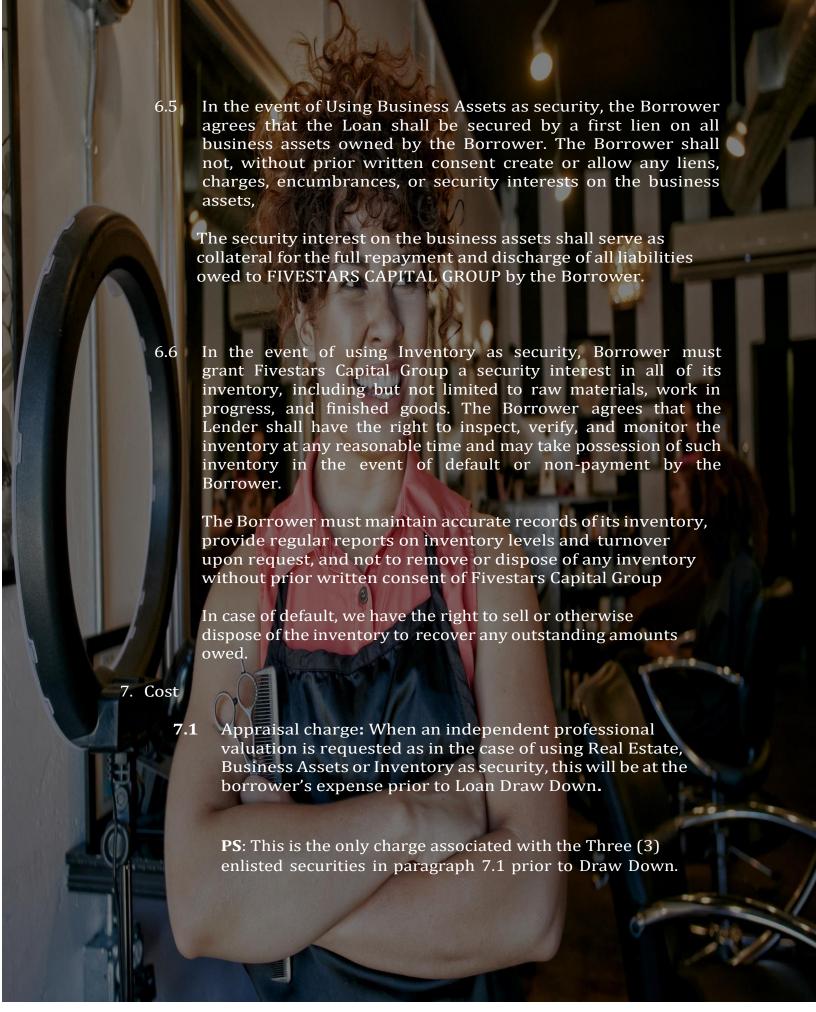
Borrower can purchase this cover from our Insurance Department as a master policy at a low premium or from any third party insurer.

6.3 In the event of using a Personal Guarantee, if the Borrower (Business) fails to fulfill any part of their obligations, the Guarantor agrees to pay the outstanding amounts in a timely manner.

This Personal Guarantee remains binding on the Guarantor even in cases of death, Terminal illness or Disability.

6.4 In the event of using a Bank Guarantee Letter as security for the Loan, The Bank Guarantee Letter shall be irrevocable and unconditional. Ensuring that we will receive payment on demand up to the Loan amount + interest.in case of default by the Borrower

We only accepts Bank Guarantee via MT760 SWIFT.



7.2 Premium: The cost of purchasing a Credit Protection Insurance from our Insurance Department is determined on case by case basis based on different individual risk factors such as age, health history, Loan Amount etc.

Borrower can select a quarterly, Semi-Annual, Annual, and a One-Off payment plan prior to Draw Down.

To get an insurance quote, you will have to contact our insurance department.

**PS:** The Premium is the only cost associated with the Credit Protection Insurance Security.

If Borrower purchases this cover from a 3<sup>rd</sup> party insurer, No cost will be billed to them by us or our insurance department prior to drawdown.

7.3 Default Prevention Fee: If you intend to use Personal Guarantee as repayment security, we will charge an amount equal to three (3) monthly repayment (Principal +Interest). which is intended to cover three (3) potential defaults.

Payment of this fee demonstrates a commitment from the Guarantor and adds an additional layer of protection for both parties involve.

**PS**: This is the only cost associated with the Personal Guarantee Security prior to Draw Down.

# 8. Refund Policy

- 8.1 Borrower is entitled to 100% refund of any unused portion of the "Default Preventive Fee"
- 8.2 In the event that you decide to prepay your Loan before the scheduled term, you may be eligible for a refund of a portion of your insurance premium.

This refund would be calculated based on the remaining term of the Loan.

9. Annual Review

All business borrowers are offered the option of an annual review in relation to all facilities including security and alternate repayment arrangement.

#### 10. Draw Down

When the borrower has accepted the letter of approval, along with complying with the terms & conditions, Security, Loan Agreement, and pre-drawdown conditions, then the Loan will be disbursed on the date specified on the Loan Approval Letter.

- 10.1 The borrower will be required to complete drawdown instructions and an ACH Debit Authorization Form.
- 10.2 If a borrower wishes to draw down parts of the Loan on different dates, this can be requested.
- 11. Joint & Several Liability
  Where any Loan is granted by two or more persons the liability & obligation to FIVESTARS CAPITAL GROUP shall be joint and several.

### 12. Privacy Law

We take reasonable measures to protect the security of your personal information, Including Implementing physical, technical, and administrative safeguards to protect against unauthorized access or disclosure of personal information. These safeguards include secure servers, firewalls, data encryption, access control. We will not share your personal information with any third party that is not part of the Loan transaction or servicing.

## 13. Appeals/ Complaints

13.1 Fivestars Capital Group has a process for appeals and complaints.

The borrower is to submit a written appeal outlining the basis of their appeal for example, a special condition, a lending decision classifying a borrower as not co-operating etc.

The borrower must submit an appeal in writing within 5 working days of the notification of a decision to Fivestars Capital Group, whowill review and aim to resolve the appeal.

13.2 Fivestars Capital Group will make all reasonable efforts to resolve a complaintreceived. Additionally, a borrower may be able to file a complaint to The Consumer Financial Protection Bureau (CFPB) via <a href="www.consumerfinance.gov">www.consumerfinance.gov</a> over any unfair practice.

# 14. Governing Law

The validity, meaning, enforceability, and effect of the Loan Agreement and the rights and liabilities of the parties shall be determined in accordance with the laws of the State of California.

